



MORTGAGE LOAN NOTICE OF ERROR / REQUEST FOR INFORMATION FORM

If you feel there are errors with your mortgage loan account as a result of First County Bank's:

- Moving for foreclosure judgment or order of sale, or conducting a foreclosure sale improperly
- Failure to apply an accepted payment to principal, interest, escrow, or other charges under the terms of your mortgage loan and applicable law
- Imposition of a fee or charge when we lack a reasonable basis to impose such a fee to you
- Failure to provide accurate information to you regarding loss mitigation options and foreclosure, as required by law
- Action of first notice or filing, required by applicable law for any judicial or non-judicial foreclosure process in violation of applicable law
- Failure to pay taxes, insurance premiums, or other charges, including charges that you and First County Bank have voluntarily agreed that the applicable servicer should collect and pay, in a timely manner. Or to refund your escrow account balance as required by law.
- Failure to credit a payment to your mortgage loan account as of the date of our receipt of the payment
- Any other error relating to the servicing of your mortgage loan
- Failure to provide an accurate payoff balance amount upon your request as required by law
- Failure to accept a payment that conforms to our written requirements for you to follow in making payments;
- Failure to transfer accurately and timely information relating to our servicing of your mortgage loan account to a transferee servicer;

You have the right to provide written notice that asserts an error provided that you supply First County Bank the legally required information that will allow us to research your assertion. You also have the right to provide a written notice requesting information, provided that you supply First County Bank the legally required information that will allow us to address your request. When submitting a "Notice of Error" you must use the established address below to assert an error. Your "Request for Information" must also be submitted to the same address. You can make a submission by completing the below information and sending via your First County Bank Online Banking, or mailing it to:

First County Bank
Attention: Loan Servicing Department
117 Prospect Street, Stamford, CT 06901

If you have additional information that you believe supports your Notice of Error / Information Request, please include it in the comments section or attach it to this form.

Name

Telephone #

Address

Last 4 Digits of Account Number

Notice of Error

Request for Information

Please describe the nature of the error or the information you are requesting. If applicable, state why you believe the Bank has made an error:

Signature

