DEONG.









2019 Executive Management Report





Where honesty, integrity, and service will always belong

Mission

First County Bank is an independent, mutual community bank, conducting business in Fairfield County, Connecticut, which is dedicated to serving individuals, families, businesses and nonprofit organizations. As a mutual, First County Bank operates under a set of core principles for the benefit of its customers, the community and its employees rather than shareholders.

Beliefs

We Believe In...

- Mutuality & independence
- Being customer centric & service oriented
- Maintaining a strong community focus
- Being a trusted advisor to our customers
- Conducting business in a financially sound & profitable manner
- Actively listening and responding to market conditions
- Developing innovative products and services
- Encouraging employee collaboration & development

Vision

To be the primary trusted financial advisor focusing on business and consumer relationships in the community.



experience of employees, and in the evolving needs of local communities. In 2019, First County Bank navigated all of these changes, including a change in our leadership as our long-time Chairman and CEO Reyno Giallongo, Jr., advanced into retirement.

One thing that has not and will never change is the mission, vision, and values on which First County Bank was founded.

The commitment and service we pledged

In every year, and every business, change

advancements customers make in their lives.

It happens with the growth in the skills and

comes inevitably. It's brought about with advances in technology and in the

The commitment and service we pledged to our first account holder nearly 170 years ago is the same as it is to the thousands of account holders we serve today. We're still the bank that doesn't try to open accounts with promises or gimmicks, but offers unbiased, honest guidance that builds long-term trust and relationships. We are the bank that continues to measure our true worth not just with financial statistics, but by the value we bring to our customers, employees, and the entire community every single day.

First County Bank has never tried to be something other than what we were created to be: a community bank that's committed to helping people – and the communities where they live and work and prosper. Though we continue to adopt new technology to make managing finances easier and more convenient for our customers, we will always remain open to serving the needs of our valued customers in person. As their trusted advisors, we believe it is our duty to stay attuned to and deliver precisely what they need, in the way they need it – a promise that has distinguished us from many of our community bank counterparts.

Still, our intense focus on helping our customers is only part of we what we do;

we are also deeply committed to helping make our local communities stronger. In 2019, we continued to give back in a variety of ways through sponsorships, employee volunteers, and through charitable grants from the First County Bank Foundation. Our commitment to ensuring all people have the best opportunities available to them will never change.

There is no question, First County Bank is growing stronger. Our assets reached \$1.76 billion in 2019 and will continue to rise in the coming years. Moving forward, we will build on our founding mission and values, and find new ways to show our customers, employees, and local communities that First County Bank is where they, and honesty, integrity, and service always belong.

Polit / Francts

Robert J. Granata
Chairman and Chief Executive Officer (CEO)

Willard M. Milev

President and Chief Operating Officer (COO)





At First County Bank, we know what it's like to be in your shoes (and socks)











Business owners spend a lot of time on their feet – taking care of customers, clients and employees. Through our "in your shoes" campaign, we gave away custom socks to customers, and encouraged local businesses to share photos showing the world what it takes to "walk in their shoes (and socks)."

Supporting local businesses

During the COVID-19 Pandemic, First County Bank distributed 1,181 loans for \$124 million in Paycheck Protection Program loans to save over 12,000 jobs. "It was, and is, a very stressful time for my company and our 75 employees. Your patience and professionalism guiding us through the entire process was exemplary.

As always, customer care and service shines bright."

David S. Cingari
David's Catering, Stamford

"The assistance that we received throughout this process allowed us to effectively receive the PPP loan funding we applied for. With such a critical task at hand, the team really came through for us.

I'm proud to say we bank at First County!"

Elio Vetrini

County TV & Appliance, Stamford

"Thank you very much for your partnership during this challenging time and for your support in helping us secure funding through the SBA Cares Act.

We greatly appreciate the kindness and professionalism we've experienced working with you and your team."

Rhonda Kiest, President & CEO

Stepping Stones Museum for Children, Norwalk

"Your assistance really made the process go smoothly. I was surprised at how quickly we got the funds given that we were dealing with SBA who is notoriously slow with bureaucratic paperwork and red tape.

It made me realize how lucky we are to be working with a smaller, local bank that really values our business."

Stephen M. Frost, President
Stamford Tent & Event Services, Stamford

"Our team at First County Bank couldn't have been more on top of the loan process. They worked in partnership with our accountants to get our applications approved on the first day and kept all of our employees on the front line of this pandemic!"

Marc Shultz and Chris Greco

Sentinel Maintenance, Stamford

Investing in **technology**

At First County Bank, we are focused on bringing best-in-class business tools to our clients, while never losing sight of the importance of personal connections, and a person to talk to when there are questions, concerns or challenges.



Online & Mobile
Banking
Easily access and

manage all your business accounts.



Mobile Check
Deposit or Remote
Deposit Capture

Deposit checks easily and securely from your phone, home, or office.



Positive Pay

Protect your accounts against check and ACH fraud.



Wire and ACH Services

Secure and convenient ways to make & receive payments.





First County Advisors launched a new website featuring an updated design which responds to the size of a visitor's screen, and includes tools to assist our visitors with vision or physical limitations. The site includes videos, information sheets and information about the Wealth Management Division's Areas of Expertise serving:

d First County Advisor

Individuals and Families Ensuring a stable future includes being a full partner in estate planning.

Women Assisting women to achieve financial independence and confidence.

Family Businesses A well-conceived succession plan protects the legacy you worked so hard to create.

Nonprofit Organizations Protecting the investments and assets of your nonprofit organization.













- 1. 2019 Taber Scholarship Recipients.
- 2. Employees volunteering at the Bridgeport Rescue Mission Coat Drive.
- 3. Mark Rosenbloom, Vice President, Cash Management Services Manager and Rick Zaremski, Senior Vice President, present a Foundation grant check to ARI of CT.
- 4. Ben Peter, Assistant Vice President & Fairfield Branch Manager; Grazyna Landmesser, Vice President, Regional Manager, and Jagjiwan Singh, Assistant Vice President, present a Foundation grant check to Operation Hope.

Committed to community

Our towns are fortunate to have many nonprofits dedicated to supporting individuals, families and businesses. We consider it our role to support these organizations, not just through Foundation grants and donations, but primarily through the volunteer efforts of our employees.

Community Partnerships



7,400 Volunteer Hours

178
Sponsored Events

Nonprofit Organizations

Giving Back to Neighbors



Awarded in 2019

Millior

Total given since 2001

105

8/

Grants in 2019 Fir

FirstClass Teacher Grants since 2016



Since our Foundation was established in 2001, we have awarded over \$10 million to assist with a range of causes – from education and elder care to hunger and affordable housing.

At the First County Bank Foundation reception, The Reyno A. Giallongo, Jr. Community Legacy Award was presented to Richard E. Koch, in recognition of his exceptional achievements and contributions to the community.



Financials

CONDENSED BALANCE SHEET DECEMBER 31, 2019 (AUDITED)

(dollars in thousands)

ASSETS

Total Assets	\$ 1,755,314
Other Assets	66,393
Bank Premises & Equipment (Net)	14,155
Net Loans	1,386,594
Allowance for Loan Losses	10,758
Gross Loans	1,397,352
Securities - Available - for - sale	268,159
Federal Funds Sold	0
Cash & Cash Equivalents	\$ 20,013

LIABILITIES AND EQUITY

Deposits

Total Liabilities & Equity	\$ 1,755,314
Surplus, Undivided Profits & Other Equity	153,498
Other Liabilities	36,597
Repurchase Agreements	13,649
Borrowings	380,074
Total Deposits	1,171,496
Interest Bearing	891,548
Demand (non-interest bearing)	\$ 279,948
Deposits	

CAPITAL RATIOS & SELECTED FINANCIAL HIGHLIGHTS DECEMBER 31, 2019

SELECTED FINANCIAL DATA	CURRENT CAPITAL POSITION	MINIMUM TO BE WELL-CAPITALIZED
Tier 1 Leverage Capital Ratio	9.46%	5.00%
Common Equity Tier 1 Capital Ratio	14.34%	6.50%
Tier 1 Risked-based Capital Ratio	14.34%	8.00%
Total Risked-based Capital Ratio	15.27%	10.00%

Leadership

BOARD OF DIRECTORS

Thomas L. Bartram
Retired Chairman of the Board
& Chief Executive Officer,
First County Bank

Denise C. Doria, CPA
Partner, Walter J. McKeever
& Company, LLC

Mary Franco Executive Director, White Plains Hospital Foundation

Robert J. Granata
Chairman of the Board
& Chief Executive Officer

Jevera Kaye Hennessey Partner, Kaye & Hennessey, LLC

David W. Hopper, Esq. Greenwich Probate Judge

Juanita T. James
President & CEO, Fairfield County's
Community Foundation

Gerald A. Nielsen, Jr.

President, The Nielsen Company

John C. Polera President, Law Office of John C. Polera, P.C.

Richard E. Taber
Retired Chairman of the Board
& Chief Executive Officer,
First County Bank

EXECUTIVE & SENIOR MANAGEMENT

Robert J. Granata
Chairman of the Board
& Chief Executive Officer
Willard M. Milev

President

& Chief Operating Officer
John P. Bonora

Executive Vice President,
Chief Financial & Risk Officer

Peter C. Rugen
Executive Vice President,
Chief Administrative Officer

Sara L. Tucker Executive Vice President, Chief Lending Officer

Thomas Berta Senior Vice President, Retail Banking Officer

Karen M. Kelly Senior Vice President, Chief Digital Banking Officer

David M. Metzgar, CFP, CTFA Senior Vice President, First County Advisors

June N. Walker Senior Vice President, Chief Human Resource Officer

Richard P. Zaremski Senior Vice President, Commercial Lending Manager

Jennifer M. DaSilva Corporate Secretary

MEMBERS OF THE CORPORATION

Thomas L. Bartram Robert A. Beer, Esq. Goitom "Tom" Bellete Bruce Blasnik

Marcia B. Bull, MD Paula C. Callari

David Cingari

Edward C. Dayton Francis M. Deluca

Patrick F. Deluca

Irene Dixon Denise C. Doria, CPA

Nicholas DuBiago, CPA

Robert D. Emslie John J. Feighery, Jr.

Lisa Foster

Dominic Franchella

Mary Franco

David Genovese

Reyno A. Giallongo, Jr. Marshall Goldberg, Esq.

Robert J. Granata

Jeffrey D. Harris

Jevera Kaye Hennessey

David W. Hopper, Esq. Juanita T. James

Robert H. Kahn

Kevin Korsh

Mark A. Lapine

Noah Lapine

Charles Littlejohn, MD Edward Marcantonio

Richard J. Margenot, Esq.

James B. McArdle, Jr. Elizabeth C. McGroarty

James McArdle, III

E. Phillip McKain

Bruce T. Moore, Sr.

Ryan Moran

Michael P. Murray, Esq. Gerald A. Nielsen, Jr.

Alphonse M. Palmer

Gregory J. Palmer

Michael Pavia

John C. Polera Mary Lou Rinaldi

Richard A. Robustelli

Ann Rogers

Randall M. Salvatore

Patricia Squires Richard E. Taber

Vincent Vetrini

Laura R. Walbert

Tom S. Ward, Jr., Esq.

Branch & Office Locations

STAMFORD

48 Atlantic Street, Stamford, CT 06901
1110 Hope Street, Stamford, CT 06907
2950 Summer Street, Stamford, CT 06905
117 Prospect Street, Stamford, CT 06901
1042 High Ridge Road, Stamford, CT 06905
275 Hope Street, Stamford, CT 06906
1980 West Main Street, Stamford, CT 06902
637 Shippan Avenue, Stamford, CT 06902
AITE High School, 411 High Ridge Road,
Stamford, CT 06905*

NORWALK

660 Main Avenue, Norwalk, CT 06851 469 Westport Avenue, Norwalk, CT 06851 700 Connecticut Avenue, Norwalk, CT 06854

*Limited access and hours

DARIEN

1006 Boston Post Road, Darien, CT 06820

FAIRFIELD

1312 Post Road, Fairfield, CT 06824

GREENWICH

59 Mason Street, Greenwich, CT 06830

NEW CANAAN

95 Park Street, New Canaan, CT 06840

WESTPORT

1135 Post Road East, Westport, CT 06880

ADMINISTRATIVE OFFICE

117 Prospect Street, Stamford, CT 06901 (203) 462-4200

EXECUTIVE OFFICE

3001 Summer Street, Stamford, CT 06905 (203) 462-4200



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