

BEWARE of SPAM TEXTS

Have you ever gotten a text message from an unknown sender, or a text message made to look like someone appears to know you? Chances are it was a SPAM text message. Scammers send these fake text messages to get you to share your personal information, like your social security or bank account number, and then use it to defraud you. Beware of texts that:

- ❖ send you a package delivery notification and ask you to set your delivery preferences.
- ❖ inform you that you have won some prize or award and ask you to claim your gift or offer.
- ❖ claim there is a problem with your payment information and ask you to contact the sender to correct the information.
- ❖ appear to be a fraud alert from your bank that your account or debit card has been locked and ask you to contact them to regain access.
- ❖ send you a purchase invoice and tell you to contact them if you didn't authorize the purchase.

Avoid SPAM Text Scams

Never respond to an unsolicited text message, do not click on any links in a text message that you weren't expecting, and do not send personal information by text. First County Bank and other legitimate businesses will never ask you to provide personal information by text. If you believe the message might be real, confirm by contacting the business using a phone number or website that you are absolutely sure is genuine.



How To Report Spam Text Messages

- Report it on the messaging app you use. Look for the option to report junk or spam.
<https://support.apple.com/en-us/HT201229>
<https://support.google.com/messages/answer/9061432?hl=en>
- Copy the message and forward it to 7726 (SPAM)
- Report it to the Federal Trade Commission at [ReportFraud.ftc.gov](https://www.ftc.gov/identity-theft).

**If you have any questions, please call our Customer First Contact Center at (203) 462-4400
(Monday – Friday (excluding bank holidays) from 8:30 a.m. to 4:30 p.m.)**